

2 January, 2006

Our ref: CR001

Susan Smith
Donald and Long
Level 74, 115 Bridge Street
Sydney NSW 2000

Dear Susan

Inquiries into use of trading name “Computer Rentals” – Sydney WA

Further to your instructions received on Tuesday the 8 December, 2005 we would like to provide the following information.

On Thursday the 9 December, 2005 an investigator from our company attended the location of 257 Hicks Road, Mt Henry NSW. Mt Henry is an outer suburb of Sydney and is a light industrial area with many small businesses located along the length of Hicks Road.

The address is the business premises of “CON Australia” which is a large computer wholesaler however on the right of the premises and set back off the road way is the business “Computer Rentals”. The street numbers painted on the CON building are 257 Hicks Road

Whilst “Computer Rentals” is located next door to CON Australia, there does not appear to be any trading link between the two businesses.

The shop front is set back off the footpath and faces Hicks Road. There is a sign above the front of the premises stating “Computer Rentals”.

Parked outside the premises in a car parking area was a large commercial van with extensive sign writing covering the exterior of the vehicle. The main signage on the van was “Computer Rentals”

Our investigator entered the premises of “Computer Rentals” under the pretext of inquiring about the rental of a number of laptop computers.

A salesman introduced himself as "Dave" and after our investigator inquired about hiring laptop computers, the salesman "Dave" proceeded to discuss hire rates for a single laptop which he advised was \$AUD70.00 per week.

Dave advised that the company hired out everything from Plasma screens to Laptops to DVD Players.

Our investigator observed many DVD players, Laptops and Video Cameras stacked on shelves around the showroom and rear warehouse area and all had stickers affixed displaying "Computer Rents".

Our investigator observed a number of emails displayed on the showroom walls of the premises which were letters of thanks from various schools and businesses in the Sydney area. All were addressed to John Smith at Computer Rents.

There was no signage or stationery headers of any type that referred to "Computer Rentals" in or outside the premises and the only company signage displayed was the "Computer Rents" sign at the front of the premises and on the company's vehicle parked outside.

The showroom and warehouse area appeared untidy with equipment lying all over the floor.

Our investigator advised "Dave" that he would be back in touch in the near future and was then provided with a piece of paper upon which "Dave" had handwritten his email address dave@hotmail.com.au

"Dave" told our investigator that they were most probably moving to larger premises within a few weeks as they had outgrown the premises they were in and were keen to expand. "Dave" advised that they had almost secured a lease of a building directly across the road on Hicks Road.

"Dave" advised that the company was going to retain the same phone number and he could be contacted on that number during business hours.

Photographs of the current premises were obtained albeit from some distance as the premises are located on a major intersection.

We trust that the information is of value and please do not hesitate to contact me at any time if you have any further questions.

Kind regards

John Smith
Exposure Investigations