



6 - 9 APRIL 2009
JW MARRIOTT
KUALA LUMPUR



INTRODUCTION/ COURSE OVERVIEW

The Advanced Certificate in Critical Infrastructure Security: Risk Management & Investigation is a formally recognized qualification and is also recognized at higher education level. The units contained within the certification are endorsed by the Australian Ministry of Education & all Australian Police Services.

This hand on course takes a practical approach in identifying and responding to threats and safety issues relevant to your people, buildings and infrastructure.

Delegates learn how to assess and investigate risk so that procedures can be put in place and changes made to minimize risk and therefore reduce the likelihood of an incident.

Many companies are only reactive in their approach to risk. If a safety matter is brought to their attention then action is taken. This course looks at pro-active ways to investigate risk and locate flaws in operating procedures and systems before they escalate.



EXCLUSIVE CASE STUDY – Mumbai Terrorist Attack

The monetary benefits to any company using a Pro-Active approach can be substantial as you are identifying threats and issues before they happen, not after they happen.

Whilst most companies use theory based training, the 360BSI & Australian School of Security and Investigations uses true to life training scenarios that require course participants to make decisions under difficult and stressful conditions whilst under the guidance of our professional and experienced instructors.

“ Amateurs train until they get it right, Professionals train until they cannot get it wrong ”

This programme will develop the core skills needed to assess and protect your infrastructure against Security and Risk threats. The training is both practical and realistic and is relevant to your working environment.

THE TESTIMONIALS

- 1 The course quickly changes your mind. All in all, best course I have ever done.
- 2 Adrian was outstanding with his delivery of the course. Without a doubt the best, most down to earth and relaxed instructor.
- 3 I think I speak on behalf of the participants there when I sum up the course and in a word 'Fantastic'
- 4 For anyone that involve in the Security sector, I will recommend this course, it makes you realize and respect what is involved. I'm looking forward to the next workshop by Adrian
- 5 I would like to thank Adrian for putting on a great course. We learnt about the real world, and were shown the real world.

“ We train your staff, not teach them ”

COURSE FACILITATORS



Adrian Francis
Dip.Sec.Man., Grad.Cert.Man., Dip.Gov.Inv.
**Director of Training/
Chief Instructor**

Adrian Francis has a long career in law enforcement, investigations and security intelligence. Extensive experience in specialist covert intelligence gathering operations coupled with over 25 years experience as a senior criminal and corporate investigator has given Adrian the background knowledge and hands on experience to ensure that Delegates receive only the most up to date and professional training available.



Colin Ellison
Head Trainer

Colin has 15 years experience in the Military and security industry. He has been employed in a number of roles including manager of security teams at the Royal Palaces in London and a qualified counter terrorist instructor at a training establishment in the UK. Colin has worked throughout the world in both training and operational environments and uses his experience to ensure that students receive professional and current training that exceeds the requirements.

Carl Holmes
Technical Director

Carl is a specialist in Technical Covert Security Ops, Technical Security & Telecommunications training. He has had extensive involvement with various European police & security agencies where he acted as both a consultant & trainer.

COURSE CONTENT

ALL SESSIONS WILL BE THEORY AND PRACTICAL BASED

DAY1 KNOWING OUR ENVIRONMENT

- Understanding the environment we work in
- Building design – Security and Safety implications
- Staff and External Contractors – Considerations
- Threat Assessment & Management
- Natural Disasters
- Planning for Terrorism
- ★ Practical Exercise – Exposing Security Flaws. This exercise is designed to provide a practical and sometimes disturbing demonstration of the flaws in building and infrastructure security.

DAY2 MANAGING OUR ENVIRONMENT

- Legislation affecting the Security of Critical Infrastructure
- Occupational Health and Safety – Your obligations
- Planning for the unknown
- Intelligence gathering – What do we do with information?
- Indicators & Identifying potential threats
- Effective Communications
- Emergency Evacuation procedures – What should we consider?
- Drills – How to make them effective
- ★ Practical Exercise – Communications – This practical exercise is designed to demonstrate the importance of clear and descriptive communications using a range of equipment.

DAY3 EFFECTIVE RESPONSE TO A SECURITY OR INCIDENT THREAT

- Emergency Response – What does the first person on scene do?
- Working as a team
- Communications Management & Systems
- Checking your Resources
- Talking to the Media
- Business Continuity – Do you have a plan
- ★ Practical Exercise – Reverse Role Play – This exercise is designed so that delegates look at Infrastructure Security risks from a different perspective. This is a very powerful and eye opening exercise and is used in many of our training courses to great success.

DAY4 INVESTIGATION

- Determine method of investigation
- Compile investigative report
- Provide quality investigative services
- Surveillance, criminal and factual investigation techniques
- Gather information through interviews
- ★ Practical Exercise – participants will carry out a surveillance exercise.

The enclosed information is a general overview of the course we offer. However each course can be tailored to suit individual client needs. The type of scenario training and resources utilised is dependent upon environmental, legal and geographical constraints.

COVERAGE

- Regulatory Environments
- Communications: Problems and Solutions
- Failure to Identify Hazards
- What is Operator error
- Handling Stress in a Response
- FEMA Threat
- Vulnerability Assessment
- Risk Analysis
- Occupational health and safety
- Response Management Plans
- Designing Reporting Systems
- Critical Incident Staff Selection
- Media Management
- Investigation Techniques



WHY YOU CANNOT MISS THIS EVENT

The Advanced Certificate in Critical Infrastructure Security: Risk Management & Investigation course is designed and delivered for any industry where there is a potential risk to their employees or infrastructure from internal & external threats.

Some areas could include:

- Plants, Refinery, Chemical Storage, Power Station – Bombing, Leakage, Explosion, others
- Railways, underground rails, Airports, Ports - Plane crash, Terrorist Incident, Accident with numerous people
- Fun/Theme Parks, Hotels, Shopping Complexes, Tourist Attractions - Bomb, Accident on Ride, Crazy Person, major Contamination, Bomb, Gas explosion, terrorist Incident, Major Incident, structural collapse.
- Water Authorities, Government Building – Contamination of Water Supply, Threat to water supply, Terrorism, Major Incident, Collapse, and more.



WHO SHOULD ATTEND

- Security Directors, Head, Managers
- Building Managers, Owners
- Risk Managers
- Facility Managers
- Plant Security Head, Managers, Incharge
- Security vendors and houses
- Emergency Response Team
- Investigation officers & others

COURSE SCHEDULE

| | |
|---------------|---------------------------|
| 8.30 | Registration & Coffee/Tea |
| 9.00 | Workshop commences |
| 10.40 - 11.00 | Morning coffee/tea |
| 12.30 - 13.30 | Lunch |
| 15.00 - 15.20 | Afternoon coffee/tea |
| 17.00 | End of day |

**ADVANCED
CERTIFICATE IN
CRITICAL
INFRASTRUCTURE
SECURITY: RISK
MANAGEMENT
& INVESTIGATION**

**6 - 9 APRIL 2009
JW MARRIOTT
KUALA LUMPUR**



REGISTRATION FORM

Fax: +603 9205 7788

Tel: +603 9205 7770

Mobile: +6016 3328 360

Email: samsudin@360bsi.com



DELEGATES

1 Name : _____
Name on tag: _____
Job Title : _____
Email : _____
Mobile : _____

2 Name : _____
Name on tag: _____
Job Title : _____
Email : _____
Mobile : _____

3 Name : _____
Name on tag: _____
Job Title : _____
Email : _____
Mobile : _____

AUTHORIZATION

(This form is invalid without a signature)

Name : _____
Job Title : _____
Email : _____
Tel : () _____
Organization : _____
Address : _____

Signature : _____ Date: / / _____

FEES

- USD 2,995** per delegate
- 10% savings** — register before 22 FEB 09
- 10% savings** - 3 delegates or more

The fee does not include any taxes (withholding or otherwise). In case of any taxes applicable the client has to ensure that the taxes are paid on top of the investment fee paid for the course. Compliance with the local tax laws is the responsibility of the client.

* Save up to 50% for In-house Training program
For Enquiries: +60-16-3328 360 or samsudin@360bsi.com

THE CERTIFICATES

Participants will be awarded an academic Certificate, an Australian Nationally Accredited Statement of Attainment for the units:

- CPPSEC1005A** Apply Critical Infrastructure Protection Procedures
CPPSEC1001A Identify and Report Security Risk Situations
CPPSEC2003A Work Effectively in the Security Industry

Note:

Completion of this certified course will enable the candidate to pursue higher level qualifications, i.e.

- Diploma program
- Professional Security Intelligence Course (Australia)

OTHER CERTIFIED PUBLIC COURSES

- Security Operations & Investigation
- Security & Risk Management
- Ports & Maritime Security
- Emergency Response Management
- Warehouse & Distribution Security
- Advanced Covert Surveillance
- Loss Prevention & Investigation

General Information:

- Closing date for registration is 30th March 2009.
- The fees cover lunch, tea breaks, materials and certificate.
- Official confirmation will be sent, once registration has been received.
- Participants will need to arrange their own accommodation.
- Attire: Smart Casual

Cancellations/Substitutions

Substitutions are welcome at any time. Please notify us at least 2 working days prior to the event. All cancellations will carry a 10% cancellation fee, once a registration form is received. All cancellations must be in writing by fax or email at least 2 weeks before the event date. Cancellations with less than 2 weeks prior to the event date carry a 100% liability. However, course materials will still be couriered to you.

Thank you for your registration!

PAYMENT DETAILS

Payment is required within 5 days upon receipt of the invoice.

Bank transfer:

360 BSI (M) Sdn Bhd
HSBC Bank Malaysia Berhad
Bukit Bintang Branch, Kuala Lumpur, Malaysia
Account No: 203-371059-725
Swift No: HBMBMYKL

All payments must be received prior to the event date