

## ADVANCED CERTIFICATE IN CRITICAL INFRASTRUCTURE SECURITY: RISK MANAGEMENT & INVESTIGATION

5 - 7 OCTOBER 2009  
LE ROYAL MERIDIEN  
MUMBAI  
INDIA

SECURITY  
SERIES  
2009



**SIGN UP TODAY!**  
... For the 13th Session of the  
Most Successful & Highly Rated  
Security Series of 2009!

### COURSE OVERVIEW

The Advanced Certificate in Critical Infrastructure Security: Risk Management & Investigation is a formally recognized qualification and is also recognized at higher education level. The units contained within the certification are endorsed by the Australian Ministry of Education & all Australian Police Services.

This hand on course takes a practical approach in identifying and responding to threats and safety issues relevant to your people, buildings and infrastructure.

Delegates learn how to assess and investigate risk so that procedures can be put in place and changes made to minimize risk and therefore reduce the likelihood of an incident.

Many companies are only reactive in their approach to risk. If a safety matter is brought to their attention then action is taken. This course looks at pro-active ways to investigate risk and locate flaws in operating procedures and systems before they escalate.



#### EXCLUSIVE CASE STUDY – Mumbai Terrorist Attack

The monetary benefits to any company using a Pro-Active approach can be substantial as you are identifying threats and issues before they happen, not after they happen.

Whilst most companies use theory based training, the 360BSI & Australian School of Security and Investigations uses true to life training scenarios that require course participants to make decisions under difficult and stressful conditions whilst under the guidance of our professional and experienced instructors.

#### SPECIAL BONUS

Participants will receive a comprehensive training manual in PDF format. This will provide you with comprehensively tested training material to guide you in training your security team when you return to work.

“ Amateurs train until  
**they get it right,**  
Professionals train until  
**they cannot get it wrong** ”

This programme will develop the core skills needed to assess and protect your infrastructure against Security and Risk threats. The training is both practical and realistic and is relevant to your working environment.

### TESTIMONIALS (FROM RECENT TRAINING IN JEDDAH)

- 1 'Adrian Francis is one of the greatest professional men I have ever met in my job field. With this course he cleared some hidden ideas I missed. I wish to meet him again and again'
- 2 'This is the first training class where I felt all training material was delivered successfully through many practical exercises.'
- 3 'The course and trainers way of delivery kept us up to date with all course items and is very excellent.'
- 4 'I would like to extend my appreciation to Mr Adrian Francis with his excellent co-operation and helpful and he keep me interested to learn more and new information which I hope will reflect in my job'

### YOUR INTERNATIONAL COURSE FACILITATOR



#### Adrian Francis

Dip.Sec.Man., Grad.Cert.Man., Dip.Gov.Inv.

**Director of Training/  
Chief Instructor**

Australian School of  
Security & Investigations

Adrian Francis has a long career in law enforcement, investigations and security intelligence. Extensive experience in specialist covert intelligence gathering operations coupled with over 25 years experience as a senior criminal and corporate investigator has given Adrian the background knowledge and hands on experience to ensure that Delegates receive only the most up to date and professional training available.

### PROFILE

• Consultant for government and private sector on investigator training and development • New South Wales Police Rescue Squad Course • Drug Enforcement Agency Crime Scene Investigators • Australian Federal Police Surveillance Detective • Advanced Certificate in Criminal Investigations • Arson Investigators Certificate • Advanced Diploma in Risk Management • Certificate IV in Government (Fraud Control & Investigations)

- 1 Over 25 years experience as an Investigator in both law enforcement and general investigation environment.
- 2 Extensive experience in investigations targeting all levels of crime.
- 3 Accredited trainer and Director of Registered Training Organization with strong background in investigator training and risk management.
- 4 Key skills in technical based investigations, evidentiary, identification, evaluation, deployment of restricted surveillance and security equipment including GPS and RF tracking equipment and other related equipments.
- 5 Consultant for corporate clients for risk management, security procedures, surveillance, investigation techniques local and international.
- 6 Extensive knowledge and experience in investigation of crime and serious corruption in the Government & Organizations.
- 7 Promote, contribute and instruct in safe working practices (OH&S)
- 8 Check and evaluate all briefs of evidence where specialist investigative services are involved.

# COURSE CONTENT

ALL SESSIONS WILL BE THEORY AND PRACTICAL BASED

## DAY1 KNOWING OUR ENVIRONMENT

- Understanding the environment we work in
- Building design – Security and Safety implications
- Staff and External Contractors – Considerations
- Threat Assessment & Management
- Natural Disasters
- Planning for Terrorism
- ★ Practical Exercise – Exposing Security Flaws. This exercise is designed to provide a practical and sometimes disturbing demonstration of the flaws in building and infrastructure security.

## DAY2 MANAGING OUR ENVIRONMENT

- Legislation affecting the Security of Critical Infrastructure
- Occupational Health and Safety – Your obligations
- Planning for the unknown
- Intelligence gathering – What do we do with information?
- Indicators & Identifying potential threats
- Effective Communications
- Emergency Evacuation procedures – What should we consider?
- Drills – How to make them effective
- ★ Practical Exercise – Communications – This practical exercise is designed to demonstrate the importance of clear and descriptive communications using a range of equipment.

## DAY3 EFFECTIVE RESPONSE & INVESTIGATING INCIDENTS

- Emergency Response – What does the first person on scene do?
- Working as a team
- Communications Management & Systems
- Checking your Resources
- Talking to the Media
- Business Continuity – Do you have a plan
- Determine method of investigation & tools
- The Incident Scene & Preserving Evidence
- Surveillance, criminal and factual investigation techniques
- Interviewing Witnesses & gathering information
- Compile investigative report
- Delegating & Liaison with Management
- ★ Practical Exercise – Surveillance & Reverse Role Play – This exercise is designed so that delegates look at Infrastructure Security risks from a different perspective. This is a very powerful and eye opening exercise and is used in many of our training courses to great success.

The enclosed information is a general overview of the course we offer. However each course can be tailored to suit individual client needs. The type of scenario training and resources utilised is dependent upon environmental, legal and geographical constraints.

### COVERAGE

- Regulatory Environments
- Communications: Problems and Solutions
- Failure to Identify Hazards
- What is Operator error
- Handling Stress in a Response
- FEMA Threat
- Vulnerability Assessment
- Risk Analysis
- Occupational health and safety
- Response Management Plans
- Designing Reporting Systems
- Critical Incident Staff Selection
- Media Management
- Investigation Techniques



## WHY THIS EVENT

This programme will develop the core skills needed to assess and protect your infrastructure against Security and Risk threats. The training is both practical and realistic and is relevant to your working environment.

You will explore some new management strategies in the security environment and be able emphasize on the importance in communication and teamwork.

The Advanced Certificate in Critical Infrastructure Security: Risk Management & Investigation course is designed and delivered for any industry where there is a potential risk to their employees or infrastructure from internal & external threats.

Some areas could include:

- Plants, Refinery, Chemical Storage, Power Station – Bombing, Leakage, Explosion, others Railways, underground rails, Airports, Ports - Accident with numerous people
- Water Authorities, Government Building – Contamination of Water Supply, Threat to water supply, Terrorism, Major Incident, Collapse, and more.



## WHO SHOULD ATTEND

- Security Directors, Head, Managers
- Building Managers, Owners
- Risk Managers
- Facility Managers
- Plant Security Head, Managers, Incharge
- Security vendors and houses
- Emergency Response Team
- Investigation officers & others

## COURSE SCHEDULE

8.30	Registration & Coffee/Tea
9.00	Workshop commences
10.40 - 11.00	Morning coffee/tea
12.30 - 13.30	Lunch
15.00 - 15.20	Afternoon coffee/tea
17.00	End of day

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INDIA



# REGISTRATION FORM

Fax: +603 9205 7788

Tel: +603 9205 7771

Mobile: +6016 3327 360

Email: events@360bsi.com

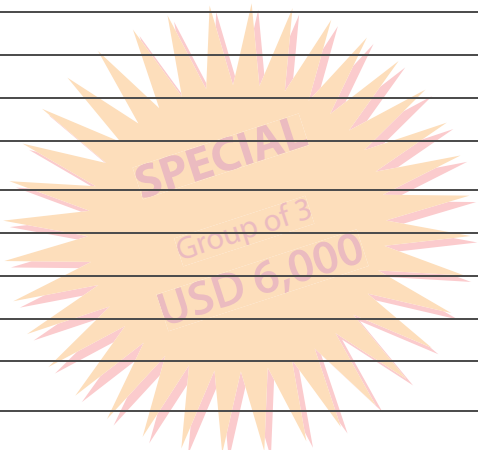


## DELEGATES

1 Name : \_\_\_\_\_  
Name on tag: \_\_\_\_\_  
Job Title : \_\_\_\_\_  
Email : \_\_\_\_\_  
Mobile : \_\_\_\_\_

2 Name : \_\_\_\_\_  
Name on tag: \_\_\_\_\_  
Job Title : \_\_\_\_\_  
Email : \_\_\_\_\_  
Mobile : \_\_\_\_\_

3 Name : \_\_\_\_\_  
Name on tag: \_\_\_\_\_  
Job Title : \_\_\_\_\_  
Email : \_\_\_\_\_  
Mobile : \_\_\_\_\_



## AUTHORIZATION

(This form is invalid without a signature)

Name : \_\_\_\_\_  
Job Title : \_\_\_\_\_  
Email : \_\_\_\_\_  
Tel : ( ) \_\_\_\_\_  
Organization : \_\_\_\_\_  
Address : \_\_\_\_\_  
\_\_\_\_\_

Signature : \_\_\_\_\_ Date: / / \_\_\_\_\_

## FEEES

- USD 2,495** per delegate
- 10% savings** - register before 21-AUG-09
- USD 6,000** - Special for Group of 3

*The fee does not include any taxes (withholding or otherwise). In case of any taxes applicable the client has to ensure that the taxes are paid on top of the investment fee paid for the course. Compliance with the local tax laws is the responsibility of the client.*

\* Save up to 50% for In-house Training program  
For Enquiries: +60-16-3327 360 or events@360bsi.com

## THE CERTIFICATES

Participants will be awarded an academic Certificate, an Australian Nationally Accredited Statement of Attainment for the units:

- CPPSEC1005A** Apply Critical Infrastructure Protection Procedures
- CPPSEC1001A** Identify and Report Security Risk Situations
- CPPSEC2003A** Work Effectively in the Security Industry

Note:

Completion of this certified course will enable the candidate to pursue higher level qualifications, i.e.

1. Diploma program
2. Professional Security Intelligence Course (Australia)

## OTHER CERTIFIED PUBLIC COURSES

- Security Operations & Investigation
- Security & Risk Management
- Ports & Maritime Security
- Emergency Response Management
- Warehouse & Distribution Security
- Advanced Covert Surveillance
- Loss Prevention & Investigation

## Hotel Contact Details:

Le Royal Meridien Mumbai  
Sahar Airport Road, Andheri (East), Mumbai,  
Maharashtra 400 099 India

Phone: (91)(22) 2838 0000 Fax: (91)(22) 2838 0101  
Email: reservation.mumbai@lemeridien.com

## General Information:

- 1 Closing date for registration is 29th September 2009.
- 2 The fees cover lunch, tea breaks, materials and certificate.
- 3 Official confirmation will be sent, once registration has been received.
- 4 Participants will need to arrange their own accommodation.
- 5 Attire: Smart Casual

## Cancellations/Substitutions

Substitutions are welcome at any time. Please notify us at least 2 working days prior to the event. All cancellations will carry a 10% cancellation fee, once a registration form is received. All cancellations must be in writing by fax or email at least 2 weeks before the event date. Cancellations with less than 2 weeks prior to the event date carry a 100% liability. However, course materials will still be couriered to you.

**Thank you for your registration!**

## PAYMENT DETAILS

Payment is required within 5 days upon receipt of the invoice.

### Bank transfer:

**360 BSI (M) Sdn Bhd**  
**HSBC Bank Malaysia Berhad**  
**Bukit Bintang Branch, Kuala Lumpur, Malaysia**  
**Account No: 203-371059-725**  
**Swift No: HBMBMYKL**

All payments must be received prior to the event date